23242 3 Hours / 80 Marks



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Seat No.						

Instructions -

- (1) All Questions are Compulsory.
- (2) Answer each next main Question on a new page.
- (3) Illustrate your answers with neat sketches wherever necessary.
- (4) Figures to the right indicate full marks.
- (5) Assume suitable data, if necessary.
- (6) Mobile Phone, Pager and any other Electronic Communication devices are not permissible in Examination Hall.
- (7) In case student has attempted sub-question of question no. 3 more than once, only first attempt should be considered for assessment.

Marks

1. Attempt any SIX of the following:

30

- a) Give the characteristics of ideal pharmacy interior design.
- b) Mention the causes of dispensing errors. Give strategies to minimize dispensing errors.
- c) Define patient counselling. Discuss the patient counselling points for hypertensive patients.
- d) Explain the role of pharmacist in OTC medication dispensing.
- e) What factors need to be considered while selecting a site for setting up a community pharmacy?
- f) Define Diarrhea. Describe the causes, symptoms and self-care advice for management of Diarrhea.
- g) Enlist various inventory control techniques useful for community pharmacy. Explain any two techniques in detail.

2. Attempt any TEN of the following:

30

- a) What are the factors to be considered while selecting the vendors to supply the medication material in community pharmacy?
- b) Define communication skills. Enlist the points to make telephonic conversation effective.
- c) Explain the procedure of measuring capillary blood glucose level by using glucometer.
- d) Define community pharmacy. Explain the current scenario of community pharmacy in India.
- e) What are the advantages and disadvantages of self-medication.
- f) What are the professional responsibilities of community pharmacist?
- g) What documents are required to open a new retail drug store?
- h) Write a note on handling of prescription.
- i) Explain the importance of body language with respect to posture and eye contact.
- j) What are the benefits of patient counselling?
- k) What are the patient related factors for medication non-adherence?

3.

	Attempt ALL of the following:							
a)	Define finance.							
b)	Define self-medication.							
c)	COPD stands for							
d)	Stadiometer measures the of the patient.							
e)	Define pharmaceutical pictogram.							
f)	Define daybook.							
g)	Define patient package insert.							
h)	The drugs enquiry committee was formed in which year and who headed the committee?							
i)	The minimum floor space specified for operating a retail pharmacy is							
j)	Define SOP.							
k)	What is the full form of DOTS?							
1)	Lead time is							
	i) Time to get the supply after ordering.							
	ii) Ideal time to order supply.							
	iii) Time to order economic order quantity.							
	iv) None of the above.							
m)	GPP for community pharmacy setting is developed by							
	i) WHO and FIP ii) WHO and UNICEF							
	iii) FIP and UNICEF iv) WHO							
n)	Cash memo is the testimony of							
	i) Purchase record ii) Sales record							
	iii) Counselling record iv) None of the above							
o)	A patient is considered adherent if he takes % of their medications as prescribed.							
p)	Household remedies are listed in schedule of drugs and cosmetics rules.							
q)	Which of the following health screening services in non-invasive?							
	i) Blood glucose level ii) Blood pressure level							
	iii) Blood haemoglobin level iv) Blood lipid level							
r)	Medicines like Ibuprofen, Naproxen are							
	i) OTC in India ii) Schedule H in India							
	iii) Schedule X in India iv) Schedule G in India							
s)	Define digital health.							
t)	Storage at cold condition indicates							
	i) Keeping below 0°C ii) Keeping at 0°C							
	iii) Keeping at 0°C to -18°C iv) Keeping at 2°C to 8°C							